

# SWAYAM CHOUKSEY

## SALESFORCE CONSULTANT

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## SUMMARY

Professional experience as a developer in Salesforce.com CRM platform using Visual force, Apex classes with substantial experience in Salesforce.com Administration, operational analytics, project management, and quality assurance with emphasis on process improvement. Experience in scope, design, testing, training, deployment and follow up on a multitude of strategic projects within Salesforce.com as the Salesforce.com Developer, Administrator and Consultant. Excellent communication skills and able to work alongside support teams and the Salesforce community to define and refine new functionality.

## EMPLOYMENT

### Twitter Inc

IT Application Engineer (Salesforce)

May 2016 to Current

I am working with Twitter IT team for Implementing various Salesforce Cloud to enhance productivity

### eConsultants Inc

Salesforce Consultant

San Francisco, USA  
Oct 2015 to Apr 2016

I worked as consultant in several projects implementing new applications and creating process models, specifications, diagrams and charts to provide direction to the project teams.

### Tata Consultancy Services

Salesforce Technical Lead

Mumbai, India  
Dec 2011 to Sep 2015

I was selected as a part of Campus recruitment by TCS and worked on diversified range of technologies. My assignments included J2EE, J2ME and Salesforce based projects.

## CERTIFICATIONS AND AWARDS

### Salesforce Force.com Developer

Salesforce.com

Oct 2014

### Salesforce Force.com Certified Administrator

Salesforce.com

Apr 2015

### Salesforce Certified Sales Cloud Consultant

Salesforce.com

Jul 2015

### Salesforce Certified Service Cloud Consultant

Salesforce.com

Nov 2015

### Salesforce Force.com Platform Developer 1

Salesforce.com

Jan 2016

### Salesforce Force.com Platform Developer 2

Salesforce.com

Feb 2016

### Salesforce Certified Platform App Builder

Salesforce.com

Dec 2015

### Service & Commitment Award

Tata Consultancy Service

Dec 2014

### On The Spot

Tata Consultancy Service

Dec 2013

### Best Team Award

Tata Consultancy Service

Aug 2014

### CLP Faculty Award

Tata Consultancy Service

Aug 2015

### Best Innovative Project

Persistent System

Feb 2011

## EDUCATION

### GHRCE Nagpur University

Bachelors of Engineering Computer Science 2011

I had completed four year degree course i.e Bachelors of Engineering in Computer Science from GHRCE, Nagpur (M.S) India. I was the college topper with aggregate of 80%.

# SKILLS

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**SALESFORCE:** Sales Cloud, Apex Classes, Visualforce Pages, Apex Trigger, Apex Batch, Apex WebServices, Workflows and Approvals, Case management Automation, Apex Data Loader, Service Cloud, MarketingCloud, Lightning  
**FRONT END DEVELOPMENT (USER INTERFACE):** HTML5, CSS3, JAVASCRIPT, BOOTSTRAP, JQUERY  
**MOBILE APPLICATION DEVELOPMENT:** Salesforce1, Android, iOS  
**TOOLS & IDE:** Eclipse, Force.com IDE, Android Studio, Adobe Dreamwaver  
**PROGRAMMING LANGUAGE:** JAVA, Apex, C, C++

# PROJECTS

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## Sales Cloud Enhancement

Salesforce is implementing and enhancing new Sales cloud feature inside organization. The project aim is to provide more flexibility to the Sales People inside Salesforce to manage the customers mainly Contact Management and Opportunity Management and focus on customer success.

Responsibilities:

- Used Salesforce.com Ajax Toolkit to make asynchronous calls to the SFDC data store for optimizing data retrieval speeds.
- Worked in enhancement of Sales Process Providing utility to Sales people using Custom development.

## DSBR (Force.com Implementation)

The UK is experiencing reducing availability margins between supply and demand for electricity in a power hungry society. Long term cold winter forecasts suggest demand will increase at a time of diminishing capacity due to decommissioned or outdated/damaged power stations. The project objective is to ensure National Grid has the right tools to respond to electricity supply and demand on its distribution infrastructure to maintain supply continuity. The application provide the complete solution to complex algorithm used by client for calculating energy savings.

Responsibilities:

- Designed and developed SFA based Application on Force.com Platform in Salesforce.com environment with Apex programming language at backend.
- Developed various Custom Objects, Tabs, Entity-Relationship data model, validation rules on the objects and tabs, Components and Visual Force Pages.
- Developed mobile application on Salesforce.com platform using Salesforce1.

## Online Ticketing System

Building SFDC application that facilitates Organization Users to view their customers in a unified way and generate customized user Information and customer reports accordingly. The project also involved data migration from three legacy systems to Salesforce. Without a single unified database, it was not possible to track and maintain interactions with customers. The goal of the project was also to enable global sales facilitate collaboration and manage sales on-demand.

Responsibilities:

- Worked with SOQL, SOSL queries with Governor Limitations to store and download the data from Salesforce.com platform database
- Creating a custom object called Global History object which mimics the standard history table.
- Creating a batch Apex class which copies the bulk records from history tables of each detail object inserts them into the Global History object.

## Case Management System

Partner Relationship management offers a dynamic partner channel to Expand Celcom's revenue and new market opportunities. Partners can securely register deals, easily request marketing funds, and quickly access relevant information. It offers an effective lead and Opportunity management. It provides a world class enablement service partners to help them efficiently go-to market. It also offers partner Locator a tool using which customers can search and locate Celcom Partners via a user friendly web page. Partner Finder provides an ability to contact Partner contacts via email, phone.

Responsibilities:

- Served as Subject Matter Expert for solution architecture that included configuration, development.
- Maintained user roles and profiles, security settings, access settings etc. (User Profiles, Role Hierarchy, Sharing Rules and Security).
- Supported the data migration activities for migrating the data with Data Loader.

## Patient Care System

We have developed a System to client for managing the patient records as well as to track the complete process. In this system admin, surgeon, doctors and coordinator are the main roles & complete record of the patient is maintained.

Responsibilities:

- Development of Java interfaces & Configuration of the source code.
- Developing new applications, components & functionality to existing systems.